

# BCT'S CUSTOMER PROPRIETARY NETWORK INFORMATION

Federal Law regulates telecommunications companies' use of account information in sales and marketing campaigns and imposes restrictions on the release of information about your customer data. This customer data is referred to as Customer Proprietary Network Information (CPNI).

Account/CPNI information consists of services you subscribe to, how you use those services and information in which you are billed for those services, such as call destination, location and amount of use. Account/CPNI information is made available to BCT solely by virtue of our carrier-customer relationship.

BCT protects your Account/CPNI information by requiring accounts to have a password and security question established. If a password is not established on an account, information will be available only by BCT; (a) calling the telephone number of record and then providing requested account information; (b) sending requested information to the address of record; (c) presenting requested information in person after viewing account holder's valid federal or state issued photo identification. Information or changes requested on an account can only be provided to the account holder and authorized users on the account.

Each member has the right to opt-out of receiving marketing material provided by BCT for your communication needs. If you would like to opt-out you must notify us within 30 days after reading this notice and your consent will remain in effect until BCT is notified. You may withdraw your consent at any time. Otherwise you give BCT the right to send you marketing promotions based on your services with BCT.

BCT does not sell or share any information with third party companies. By law, we are permitted to disclose your Account/CPNI information to court orders, subpoenas, business (es) that acquire all or a substantial portion of our business, consultants or vendors that help maintain our telephone service and or any other laws in which we are required to abide by.

Opting out will not affect the status of the services you currently have with BCT. Opt-out forms are available at BCT's business office located at 15223 S Henrici Rd, Oregon City, OR 97045.